

COVID-19 Commercial Update to Industry Stakeholders July 7, 2020

KEY MESSAGE

The CBSA is working to develop procedures and protocols to adapt new methods of interaction with trade chain partners to the current reality.

Key Issue

- The CBSA is resuming a full range of trade compliance work and adapting its practices to reflect the health and economic impacts of COVID-19. We are prioritizing actions where importers have indicated there is a willingness to advance their audit or verification in as expeditious a manner as possible. In prioritizing our resumption, we are also focusing first on compliance verifications or other interventions involving higher dollar amounts, files which are close to completion, and those with a strategic importance to the Government of Canada or to our free trade agreement partners.

Other Sources of Information

- Official updates on COVID-19 are available on the [Government of Canada website](#).

Contacts

If you have any follow-up questions, please send to the BCCC at
BCCC-CCACF@CBSA-ASFC.GC.CA

Fred.Gaspar@cbsa-asfc.gc.ca

Director General, Commercial

Office # 613-957-3511

Cell # 343-542-9240

Doug.Band@cbsa-asfc.gc.ca

Director General Trade and Anti-Dumping

Office # 613-954-7338

Cell # 613-295-5992

Border Information Service (BIS) line: Within Canada (Toll-free) - 1-800-461-9999
Outside Canada (Long distance charges apply) - 1-204-983-3500