



## COVID-19 Commercial Update to Industry Stakeholders April 15, 2020

### KEY MESSAGE

**CBSA announces temporary reduction of service hours at certain low-traffic ports of entry (POE) along the Canada-United States land borders.**

### Key Issues

#### POE Update

- In response to the COVID-19 pandemic, the CBSA is temporarily reducing service hours at a total of 27 Canadian land border locations. The temporary hour adjustments are in effect as of April 15, 2020 at 11:59 p.m. (EDT) and will remain in effect until further notice. This temporary reduction of service hours will be reviewed on an ongoing basis as the public health situation evolves. Additional details can be found on the associated [news release](#).
- The 27 identified land borders are ports that have limited commercial traffic and only one, Morses Line, Quebec, is closed to commercial traffic. A full list can be found on the provided [fact sheet](#).
- Today's announcement also includes an updated Order under which any travellers arriving in Canada—whether they are symptomatic or asymptomatic—cannot isolate or quarantine in a place where they would be in contact with people who are vulnerable, such as adults aged 65 years or over and people with pre-existing medical conditions. Travellers who cross the border regularly to ensure the continued flow of goods and essential services, or individuals who receive or provide other essential services to Canadians, are still exempt from the requirements to quarantine themselves, as long as they do not have symptoms of COVID-19 upon entry in Canada.
- Persons exempt from mandatory quarantine are still required to wear an appropriate mask or face covering upon entry into Canada and while in transit, and should otherwise respect the intent of the Order to minimize the spread of COVID-19 in Canada. Additional details can be found on the associated [news release](#).

#### Tariff Classification and Other Information to Import Medical Supplies

- A list of medical supplies for COVID-19 based on Harmonized Commodity Description and Coding System (HS) codes provided by the World Customs Organization has been identified by tariff classification under Canada's Customs Tariff. We would like to reiterate not only the importance of the accuracy of use of the HS Codes, but the accuracy of description as well. It is especially important, as we look to help facilitate the expedited movement of critical medical supplies into the country. For example, with the importation of N95 respirator masks, not only is the proper HS code required, but please ensure that "N95" is included within key words of the description as well. Please find attached a link to the original [Customs Notice and corresponding list of HS Codes related to medical supplies for COVID-19](#).

### Other Sources of Information

- Official updates on COVID-19 are available on the [Government of Canada website](#).

#### Contacts

If you have any follow-up questions, please send to the BCCC at [BCCC-CCACF@CBSA-ASFC.GC.CA](mailto:BCCC-CCACF@CBSA-ASFC.GC.CA)

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**Border Information Service (BIS) line:** Within Canada (Toll-free) - 1-800-461-9999  
Outside Canada (Long distance charges apply) - 1-204-983-3500